

## Station profile Porlamar

### Address:

Aeropuerto Internacional Santiago Mariño Porlamar  
Av. Aeropuerto El Yaque, Nueva Esparta Venezuela

### Phones:

local: +58-295-2691330 / 2691654  
ops: +1-786-2885926  
cargo: +1-305-5905559

### Customer service hours:

8:00 – 12:00, 13:00 – 17:00

### Platform Operations Schedules:

Lunes ETA 07:15 HLV. Jueves ETA 16:30 HLV.

### Almacenes Generales de Depósito ISCAR, C.A (Warehouse)

Horarios: 8:00 – 12:00, 13:00 – 16:30 HLV.

### Aircraft Handling Capabilities

B737, B727F, A319, A320, A330, A330F, A340, B747,  
B747F, MD-11, MD-11F, AN124, IL76F, ATR72,  
executive aircraft,

### Warehouse areas and equipment:

- Hazardous Materials Area
- IN BOND Area
- High Value Cargo Area
- Total Area: 7.300 SQ. FEET
- All areas are monitored by video surveillance 24 hours a day.
- 2 Scales (1 scale 11.000 lbs cap. 1 scale 22.000 lbs cap.)
- 3 Forklifts (5.500 lbs cap.)

### Ground Handling equipment available:

- Main deck loaders. up to 19.000 lbs
- Low deck loaders. up to 15.000 lbs
- Tow Trucks and tractors.
- Belt Conveyors.
- Motorized and manual stairs.
- Dollies.
- Ground Power Units. 120KVA/90KVA
- Air Start Units.
- Luggage carts

### Contacts:

#### President

Name: Israel Carruyo  
E-mail: [icarruyo@iscargs.com](mailto:icarruyo@iscargs.com)  
USA Cell Phone: +1-954-560-6725  
USA Office: +1-305-590-5640  
VEN Cell Phone: +58-414-361-9111  
VEN Office: +58-261-800-7403

#### Country Manager

Name: Adela Guillen  
E-mail: [aguillen@iscargs.com](mailto:aguillen@iscargs.com)  
USA Office: +1-305-590-5653  
VEN Cell Phone: +58-412-0786863  
VEN Office: +58-261-800-7410

#### Country Operations Manager

Name: Andrés Morillo  
E-mail: [amorillo@iscargs.com](mailto:amorillo@iscargs.com)  
USA Office: +1-305-587-2674  
VEN Cell Phone: +58-412-078-6849  
VEN Office: +58-261-800-7477

#### Station Manager

Name: Frank Fuentes  
E-mail: [ffuentes@iscargs.com](mailto:ffuentes@iscargs.com)  
USA Office: +1-305-575-2357  
VEN Cell Phone: +58-412-662-5155  
VEN Office: +58-295-500-7137

#### Cargo Supervisor (In charge)

Name: José Rojas  
E-mail: [jsrojas@iscargs.com](mailto:jsrojas@iscargs.com); [cargo.pmv@iscargs.com](mailto:cargo.pmv@iscargs.com)  
USA Office: +1-305-590-5559  
VEN Office: +58-295-500-7114

#### Warehouse Supervisor (In charge)

Name: José Rojas  
E-mail: [jrojas@iscargs.com](mailto:jrojas@iscargs.com);  
[almacen.pmv@iscargs.com](mailto:almacen.pmv@iscargs.com)  
USA Office: +1-305-590-5560  
VEN Office: +58-295-500-7121

### External links:

[eAIP - INAC](#)

HOSPITALS	ADDRESS	PHONE	CONTACT
Clinic El Espinal	Macanao Peninsula, Vía La Guardia	0295-297135	
Hospital Punta de Piedras	Punta de Piedras, Nueva Esparta	0295-2398143	
Luis Ortega hospital Porlamar	Av. 4 De Mayo Porlamar Edo. Nueva Esparta	0295-2632204 - 2635867 - 2610356	
HOTELS	ADDRESS	PHONE	CONTACT
Hotel California	Av. Mario Oliveros, Playa El Yaque, municipality Diaz	0295-2639494 / 0295-2638536 / 0295-2639385	reservaciones@hotelcalifornia.com.ve
Stevie Wonderland Hotel Boutique	Altos El Yaque, av. Mario Oliveros, 300m from Playa El Yaque, municipality Diaz.	0295-8726052 / 0414-7905050	stevie.wonder.land@hotmail.de
Puertas del Sol	Pine Street between av. 4 May and av. Romulo Betancourt, Porlamar, Mariño municipality	0295-2547314 / 0295-2635902 / 0295-2644713	
EMERGENCY NUMBERS	ADDRESS	PHONE	CONTACT
GN Anti-Drugs	Headquarters Airport	0426 5771364	
GN Resguardo	Headquarters Airport	0412 3514419	
SAIME	Headquarters Airport	0295-2691395	
INSAI	Headquarters Airport	0412-0936355	
Air Customs El Yaque	Headquarters Airport	0295-2691057	
CONTACTS AIRPORT	ADDRESS	PHONE	CONTACT
Santiago Mariño Airport Operations	Headquarters Airport	0295-4005030	
Cabin service	Headquarters Airport	0295-2691132 / 0295-2691332 / 0295-2691433	

